

## *Smile Protection Plan*

*(Retainer Insurance)*

Your treatment fee includes the first set of retainers and necessary office visits for one year following treatment. Our Smile Protection Plan provides coverage thereafter.

### Details

- Replacement of clear retainers and bonded retainer repairs for 7 years
- For many replacements you will not have to come into the office, except to pick up your new retainer
- Replacement of bonded retainers for 50% of the current fee
- Office visit fees are included
- Plan fee: \$850, co-payment fee: \$40 (waived for first replacement retainer or repair at time of purchase)

Fees with Smile Protection Plan		Fees without Smile Protection Plan
Clear retainer replacement	Office visit fee waived \$40 co-payment per retainer	Office visit fee: \$75 Clear retainers: \$300 Bonded retainers: \$500 Bonded retainer repairs: \$75 - \$250 Hawley (Acrylic) and Clearbow retainers: \$500
Bonded retainer repair	Office visit fee waived \$40 co-payment per retainer repair	
Bonded retainer replacement	Office visit fee waived 50% discount per retainer	

### Terms and Conditions

- Smile Protection Plan is limited to clear retainers and most bonded retainers
- Some bonded retainers are not eligible for the plan
- Co-payment of \$40 required per retainer and repair
- Replacement and repairs are only covered at Kawartha Orthodontics
- Plan does not cover shipping charges for replacement retainers
- Plan is non-transferrable to other offices, non-refundable and cannot be pro-rated
- Non-payment of instalment fees will result in cancellation
- Fees to re-align teeth that have moved are not covered by this plan

## Frequently Asked Questions

### **How many times can I replace my retainer?**

Unlimited times for 7 years

### **Are there any additional charges?**

Yes, there is a \$40 co-payment required for each retainer and bonded retainer repairs. If replacement of a bonded retainer is needed, it will be replaced for 50% of the usual fee.

### **What payments methods are accepted?**

Cash, Debit, PAD, VISA and Mastercard

### **Can I make monthly payments?**

Yes, the plan can be paid in full or broken into up to 3 monthly payments. It can even be included in your treatment fee and spread out over the duration of treatment. In many cases, we can customize payment plans to suit your needs.

### **How does the program work?**

When you need a replacement retainer, contact us as soon as possible. We can often order a replacement without you coming in for an office visit. You can come to pick up your retainer a few days later. If a bonded retainer is detached, you will have to schedule an appointment.

### **Are there any types of loss/damage that aren't covered?**

Replacement of clear retainers and repairs to most bonded retainers are covered. Replacement of bonded retainers will be provided at 50% of the customary fee. Fees to realign teeth are not covered.

### **What do I do when I need a new retainer or a repair?**

Contact our office ASAP. The sooner your retainer is replaced or repaired the less chance there is that your teeth will shift out of alignment.

### **How long should I wait after breaking or losing my retainer to contact you about getting a replacement?**

Contact us ASAP. Retainers are important to maintain the alignment of your teeth. The sooner your retainer is replaced the less chance that your teeth will shift out of alignment.

### **If I need a new retainer, will I need to come into the office?**

Sometimes you will need to come in for a new scan of your teeth to make sure the new retainer will fit perfectly. In many cases, as long as your retainer was fitting perfectly, we can use your scan on file and you can just come to pick up your retainer.

### **If I am living out of town or away at school, can I still get replacement retainers?**

Yes, but you will be responsible for shipping charges or scan fees from another office, if needed.

### **What will happen if I don't wear my retainer?**

Your teeth will move in an uncontrolled manner. Teeth maintain their ability to move throughout your lifetime. If you don't wear your retainer, your teeth will shift. If this happens, you may need orthodontic treatment again.

### **Is it worth the money?**

We think so. We created this program to make long-term retention easier and less stressful. Without the Smile Protection Plan the current cost of a replacement clear retainer is \$300 and repair fees for bonded retainers are \$75-\$250. These costs can add up, but not to nearly as much as the cost of additional orthodontic treatment.

### **Can we renew the program after the term expires?**

Absolutely, just contact us and we can make arrangements at the current fee.